



RAN - 2111000306030053

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T. Y. B. Sc. (Sem. - VI) Examination April - 2023

Computer Science : Paper - GE (607-2)

Organizational Structure and Behaviour

सूचना : / Instructions

(1)

नीचे दृश्यावलोकन निशानीवाणी विगतो उत्तरवही पर अवश्य लभवी.

Fill up strictly the details of signs on your answer book

Name of the Examination:

T. Y. B. Sc. (Sem. - VI)

Name of the Subject :

Computer Science : Paper - GE (607-2) Organizational Structure and Behaviour

Subject Code No.: 2111000306030053

Seat No.:

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Student's Signature

Q. 1. Answer the following questions.

14

1. Do you think it is possible to change behaviour? If Yes, how?
2. What is BPO?
3. Define: Leadership.
4. What is organizational development?
5. How promotion is related to motivation?
6. How middle level management is different from lower-level management?
7. Define attitude.

Q. 2. Answer the following questions in detail.

12

1. Discuss functions and characteristics of attitude.
2. Explain the functions of management in details.

OR

1. List out different levels of management. Explain any two in detail.
2. Explain the characteristics of an organization.

Q. 3. Answer the following questions in detail. 12

1. Explain the democratic style of leadership.
2. Explain the various services being offered by B.P.O.

OR

1. List and explain the characteristics of a leadership.
2. Discuss the quality of a good leader.

Q. 4. Write a short note (Any two) 12

1. Motivation in modern enterprise.
 2. Different managerial skills.
 3. Role of a manager.
 4. Functions of call center.
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